


Step 1: To create an account click on the "Create Citizen Self Service Account" link on the Murray City Building Department website to display the Munis Self Services page.

To schedule an inspection, call (801) 270-2431. Please create a Citizen Self Service Account using the ["Create Citizen Self Service Account"](#) instructions. To view the status of your inspection, visit [Murray Inspections](#).

Step 2: Click on "Register for a new account"

 **tyler identity**
a total tyler solution

Identify. Authenticate. Empower.

Sign in to your account

Username

Password

[Register for a new account](#)

[Forgot password?](#)

Step 3: Complete all fields. Notice the Password rules that appear at the bottom of the screen. You will be required to select a password that meets these rules.

User Self-service

Register for a new account

Email *
ContractorName@gmail.com

First name *
John

Last name *
Doe

Password *
•|

Confirm password *
Please confirm your password by entering it again

Password must be between 8 and 30 characters in length
Password must contain an uppercase character
Password must contain a lowercase character
Password must contain a number

CANCEL REGISTER

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Step 4: Click on "REGISTER" button

User Self-service

Register for a new account

Email *
ContractorName@gmail.com

First name *
John

Last name *
Doe

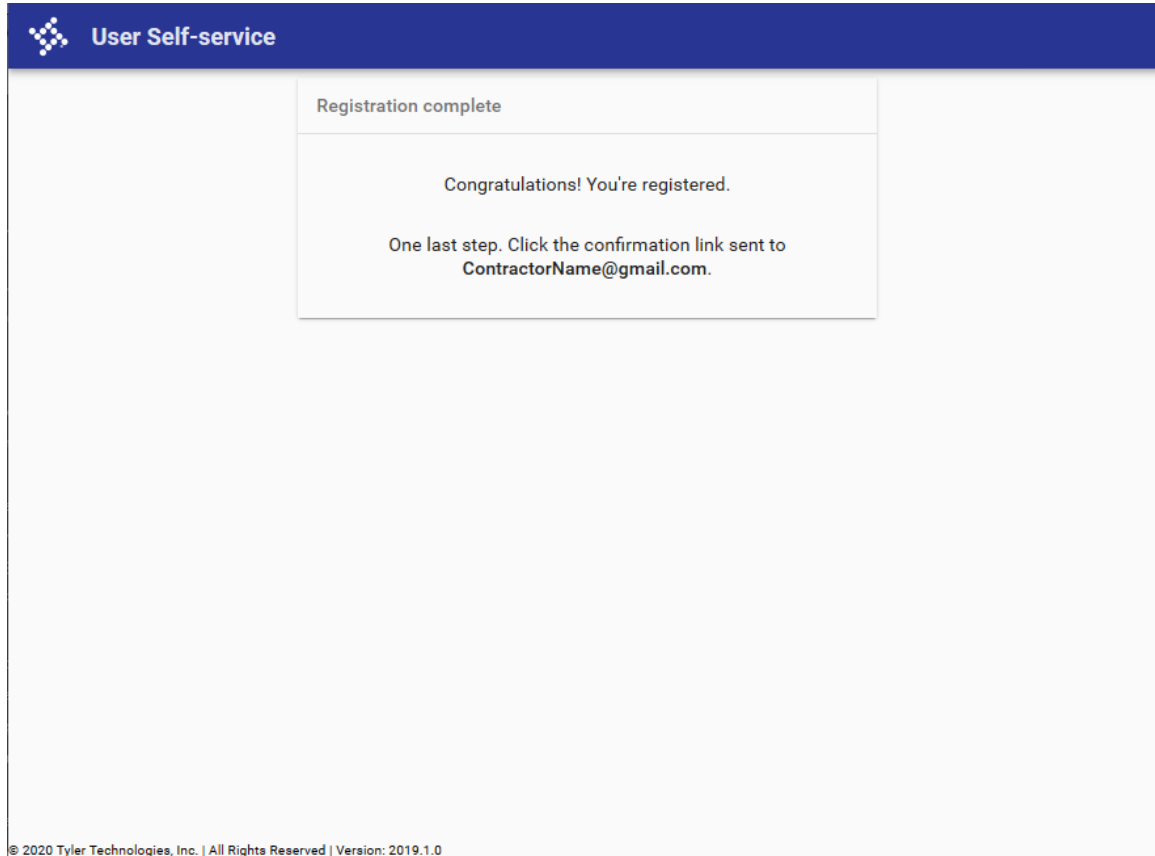
Password *
••••••••

Confirm password *
••••••••

CANCEL REGISTER

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Step 5: When you receive the message displayed below, you will need to go to your email and open the message from "bpermits" with the subject line "[Tyler Identity] Email Account Verified". This email will contain a link to confirm your email address. Click on the link that will direct you to the "Email Confirmation" page.



Step 6: Enter your newly created password and click on "CONFIRM EMAIL"

User Self-Service

Email Confirmation

Enter your password *

CANCEL CONFIRM EMAIL

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Step 7: Click on the link "here" to sign into your new account.

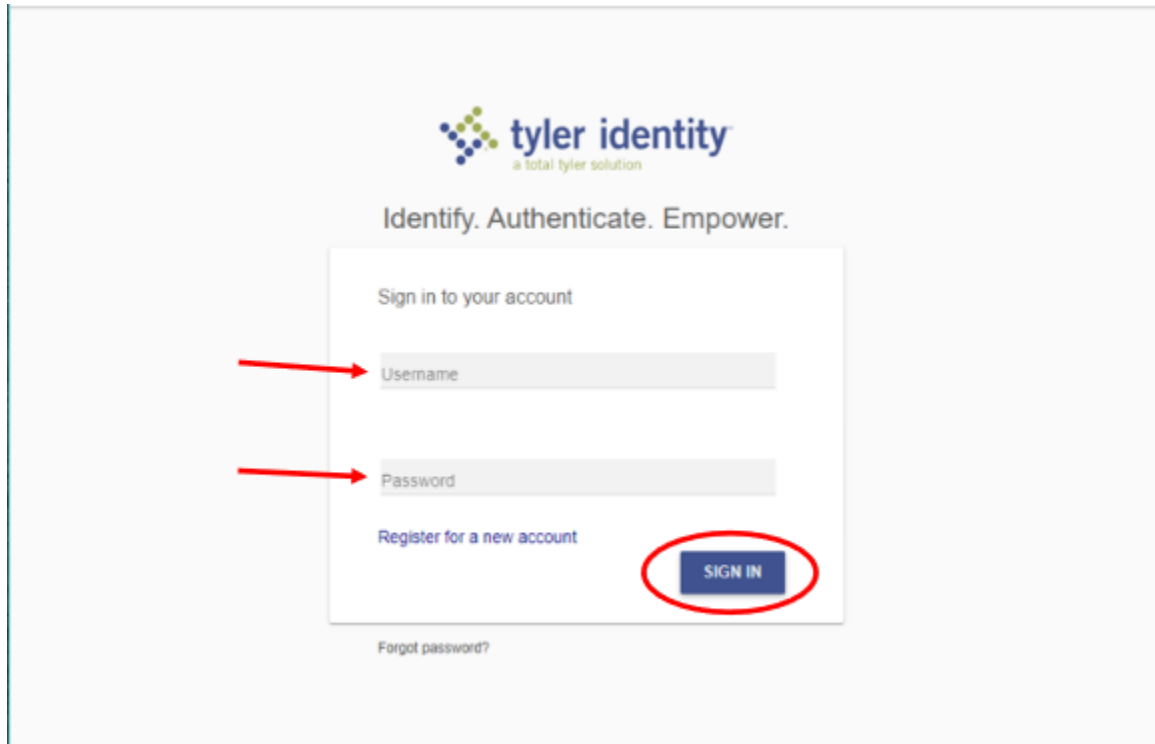
User Self-Service

Email Confirmation

Thank you for confirming your email. Click [here](#) to sign in.

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Step 8: The original "sign in" screen will display. Enter your email address as your "Username" and the new password you created. Click on the "SIGN IN" button to access your account.



The image shows a sign-in interface for Tyler Identity. At the top center is the Tyler Identity logo, which consists of a stylized 'T' made of green and blue dots, followed by the text "tyler identity" in blue and "a total tyler solution" in smaller green text below it. Below the logo is the tagline "Identify. Authenticate. Empower." in a dark grey font. The main content is a white rectangular box with a thin grey border. Inside this box, at the top, is the text "Sign in to your account" in a dark grey font. Below this are two input fields: the first is labeled "Username" and the second is labeled "Password". Two red arrows point from the left towards these input fields. Below the password field is a blue link that says "Register for a new account". To the right of this link is a blue button with white text that says "SIGN IN", which is circled in red. At the bottom left of the white box is a link that says "Forgot password?".

Step 9: Once you have logged in, Click on "PERMITS AND INSPECTIONS"

Home

Citizen Self Service

Business License

Permits and Inspections

Utility Billing

Welcome to Citizen Self Service

Announcements

There are currently no announcements.

Profile Information

Profile information not found.

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Step 10: Type in your Permit # in the "APPLICATION REFERENCE". Do not fill out any other information. Then click "SEARCH".

Permits and Inspections

Search for existing Permits and Inspections

Location

House number

Street name

Parcel ID

Application reference

Status

Active Applications only

Unperformed Inspections only

Remember these values

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Step 11: This will show your building permit. Click on the "BLUE" items to access other screens. To access Inspection information, Click on "DETAILS".

Permits and Inspections
Search Results 1 Application | 0 Inspections

[Modify Search](#) | [New Search](#)

Show active Applications only

Applications (1 found)

Location / Subdivision	Owner/Contractor	Parcel ID	Status	Reference	Fees	Due	Details
5025 S State St / NONE	Redevelopment Agency Of Murray City	2207157043	ACTIVE	2000000	\$9,513.28	\$9,513.28	Details

Inspections * (0 found)
 Found no Inspections matching the search criteria.

* List only includes inspections with no associated application.

Step 12: Click on "DETAILS" to see Inspectors' notes.

Permits and Inspections
Application reference 2000000 3 Permits | 28 Inspections

Status ACTIVE / Pending

Project/Activity Commercial Building - NEW

Location 5025 S State St
Murray

Owner Name Redevelopment Agency Of Murray City

Parcel ID 2207157043

[View Application Information](#) | [View Plan Reviews](#)

Permits (3 found)

Permit Type	Status	Permit Number	Total Fees	Balance Due	Details
Comm Bldg	ISSUED	2000000	\$0.00	\$0.00	Details
C of O	REVIEWING		\$0.00	\$0.00	Details Alert
PLAN CHECK	ISSUED		\$0.00	\$0.00	Details

Inspections (28 found)

Inspection Type	Owner/Contractor	Scheduled	Result	Fee	Balance Due	Details
Foundation	Redevelopment Agency Of Murray City / Murray City Corporation	3/17/2020	Pass	\$0.00	\$0.00	Details Alert
Footing	Redevelopment Agency Of Murray City / Murray City Corporation	3/16/2020	Pass	\$0.00	\$0.00	Details Alert
Special Inspection Soils	Redevelopment Agency Of Murray City / Murray City Corporation	3/16/2020	Fail	\$0.00	\$0.00	Details Alert
Plumb Sub-Rough	Redevelopment Agency Of Murray City / Murray City Corporation			\$0.00	\$0.00	Details Alert
Plumb Rough	Redevelopment Agency Of Murray City / Murray City Corporation			\$0.00	\$0.00	Details Alert
Mech Final	Redevelopment Agency Of Murray City / Murray City Corporation			\$0.00	\$0.00	Details Alert
Gas Line	Redevelopment Agency Of Murray City / Murray City Corporation			\$0.00	\$0.00	Details Alert
Mech Rough	Redevelopment Agency Of Murray City / Murray City Corporation			\$0.00	\$0.00	Details Alert
Sheathing/Hold Down	Redevelopment Agency Of Murray City / Murray City Corporation			\$0.00	\$0.00	Details Alert
Power to Panel	Redevelopment Agency Of Murray City / Murray City Corporation			\$0.00	\$0.00	Details Alert

Step 13: This screen will show the inspectors comment of the inspection.

The screenshot shows a web application interface with a dark blue header containing the 'tyler' logo and a shopping cart icon with '(0)'. A left sidebar lists navigation options: Home, Citizen Self Service, Business License, Permits and Inspections (highlighted), Plan Reviews, Contact Us, Application Details, Contractor Information, Search Results, New Search, and Utility Billing. The main content area is titled 'Permits and Inspections' and 'Inspection 76585', with a link for 'Return to Application Details'. It contains several data tables:

Inspection Details	
Inspection Type	Special Inspection Soils
Contractor Name	Redevelopment Agency Of Murray City / Murray City Corporation
Contractor ID	20002850
Application Contractor ID	20002850
Requested Date	3/16/2020
Scheduled Date	3/16/2020
Performed Date	3/17/2020 - 08:49 AM
Inspector Name	Karen Richards

Comments	
Notes	Provide Soils Report
Results	Fail

Fees	
Fee amount	\$0.00
Paid to date	\$0.00
Balance due	\$0.00

The permit will not be completed until ALL inspections are successfully completed.

Permit Applications are still a paper process

To Schedule an Inspection, Call 801-270-2431
Inspections are to be scheduled at least one working day in advance.