

Murray City Utility Bill Changes

The city has recently upgraded its billing software, resulting in some changes to the look of your utility bill. Beginning in September, your bill will have a new format and contain more helpful information about your account.



**MURRAY CITY CORPORATION
UTILITY BILLING**
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(801) 264-2626

Example of new account number

Online Payment & Inquiry
www.murray.utah.gov

Customer Name Murray City Customer				Service Address Your Address Here				
Bill Number 0101	Bill Date 04/23/2020	Account Number - Customer Number 1130 - 3456789			Current Billing Due Date 05/13/2020			
Charge Description	Meter Number	Previous Read Date	Current Read Date	Previous Reading	Current Reading	Read Code	Usage	Charge Amount

An important change you will notice is a **new account number**. Customers will need this new account number to make payments by phone, online, or through bill pay with your bank. If you are a bill pay customer, you will need to update your account number with your bank in order for the payment to be posted correctly.

Step	Rate	Consumption	Charges
Base			\$11.24
01	1.07000	8	\$8.56
02	1.29000	17	\$21.93
03	1.57000	17	\$26.69
Total Charges			\$68.42

Other improvements include a **breakdown of your water consumption by tiered rate**, and a more comprehensive water and electricity usage history.

The online payment gateway and process will also change. We've added some easy to follow instructions on how to view and pay your bill.

We appreciate your patience as we work through this software transition. As always, feel free to visit us online at www.murray.utah.gov, or call customer service at (801) 264-2626 if you have any questions.

