



November 14th, 2024

Subject: NOTICE OF UNKNOWN WATER SERVICE LINE MATERIAL

Dear Murray City Water Customer,

The Environmental Protection Agency (EPA) has instituted a new Lead and Copper Rule requiring all water systems to identify the materials used in water service lines within their districts, to identify old lead pipes and strengthen drinking water protection. **Your home has been identified as having a water service line made from an unknown material and could potentially contain lead.**

To help us identify your service line, we ask that you please **scan the QR code below and complete the survey regarding your water service.** Your cooperation is greatly appreciated. Murray City will also offer all unknown service line material customers free lead sampling until the service line is verified as non-lead.

For more information or to schedule a service line material inspection with Murray City Water Division personnel, call us at 801-270-2440 or email us at waternotify@murray.utah.gov. For more information on reducing lead exposure around your home/building and the health effects of lead, visit the EPA's website at <https://www.epa.gov/lead> or contact your local health provider.

Sincerely,

Aron Frisk

Murray City Public Works, Water Superintendent

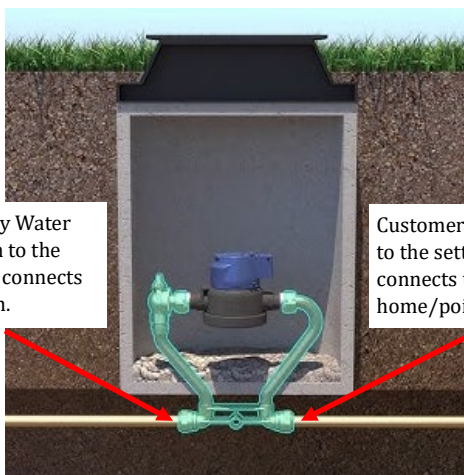
**PLEASE SCAN
THE QR CODE TO
FILL OUT OUR
SURVEY!**



WHAT IS A SERVICE LINE? A service line is an underground pipe that carries water from the water main, commonly in the street, into your home or building.

Murray City owns the section of the service line from the Water Main to the Meter, while the section from the connection at the setter to the home is owned by the customer.

WHAT IS A METER SETTER? It's a pipe fitting device that extends the meter 18" above the buried depth of the water service line. It provides stability while performing maintenance on the meter and includes an isolation valve.



Murray City Water connection to the setter that connects to the main.

Customer connection to the setter that connects to the home/point of use.





IMPORTANT INFORMATION ABOUT LEAD IN YOUR DRINKING WATER. Because your water service line material is unknown, there is potential that the service line could be made of lead or galvanized pipe that was previously connected to lead. If the service line at your property contains lead you are at an increased risk of lead exposure. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

WHAT IS LEAD? Lead is a naturally occurring element found in small amounts in the earth's crust. While it has some beneficial use, it can be toxic to humans and animals, causing health effects.

WHAT ARE THE HEALTH EFFECTS OF LEAD? Exposure to lead in drinking water can cause serious health effects in all age groups:

- Infants and children can have decreases in IQ and attention span.
- Lead exposure can lead to new learning and behavior problems or exacerbate existing learning behavior problems.
- Children who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects.
- Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.
- To learn more, visit CDC.gov and search "Drinking Water" and "Lead."

HOW CAN I REDUCE MY EXPOSURE TO LEAD IN DRINKING WATER? Lead can get in your drinking water as it passes through the plumbing in your house or when it sits in lead pipes for a while. If the material of your pipes is unknown and may be lead, you can reduce your exposure to lead in your drinking water by taking the following steps:

- **Let the water run** for 3-5 minutes before using it for drinking or cooking if the water has not been turned on in over six hours (other ways to flush your line may include taking a shower, running the dishwasher, or doing laundry). Boiling water does NOT remove lead.
- **Clean the screens and aerators** in faucets frequently to remove captured lead particles.
- **Use cold water** for drinking, making food, and making baby formula. Hot water releases more lead from pipes than cold water.
- **Test your water periodically.** For our customers with unknown service materials, Murray City is offering free yearly lead sampling. Contact us if you would like to participate.
- **Identify and replace plumbing fixtures containing lead:** Faucets and fittings sold before 2014 are more likely to contain lead.
- **Find other ways to get or treat your water, like using bottled water or water filters.** You can find certified filters that remove lead by searching online for "certified lead filters."
- **Use only certified "lead-free" piping and materials** for plumbing when building or remodeling.

For more information or if you disagree with the service line material categorization, please contact us by phone at 801-270-2440 or email us waternotify@murray.utah.gov.